New Client Packet

Owner's Information

Owner's Name

Address

Street

City Zip

Owners Home Phone

Owners Cell Phone (Please Print Clearly)

Owners Email (Please Print Clearly)

Secondary Contact (Name + Phone Number)

Dog's Information

Dog's Name

DOB/Age

Breed

Gender (Circle One)

Male Female

Color

Weight

Fixed? (Circle One)

Yes No

Microchip #

Please ask your vet to email current vaccination proof to us @info@wagtimeplayandstay.com or attach a copy along with this application.

Veterinarian Information

Name of Office

Vet's Name

Vet's Phone

How did you hear about us?

Referral Name

Other (Please list)

Authorized Individuals

Please list the full first and last names of the people authorized to pick up your dog:

Medical Background

Any current medical issues?

Any Required Medications?

Any Known Allergies?

Current Monthly Preventative Regiments? (Please circle all that apply)

Heartworm | Flea/Tick Oral | Flea/Tick Collar

Other?

Behavioral Background

Where did you find your dog?

If rescued, did they provide background history?

How does your dog interact with other dogs upon their first meeting?

How does your dog interact with visitors at home?

Is your dog fearful of or had altercations with other dogs based on their size, gender, etc?

Has your dog ever snapped, bitten, or punctured another person/dog?

Are there any types of people that your dog fears? (Gender, clothing, hats, kids, etc)

Does your dog share food, water, or toys well with others?

Has your dog ever attended daycare before? (Circle One) Yes | No

Behavioral Background (cont'd)

What led you to search for a new daycare?

Has your dog ever been ejected from a daycare? If so, what was the reason?

(Please Circle) Yes | No

**Circling 'Yes' does not automatically disqualify your dog

Can your dog climb or jump a fence? If so, how high? (Please Circle) Yes | No

Is your dog housebroken? (Please Circle) Yes | No

Any issues we need to know about your dogs? (Circle all that apply)

Excessive Barking Possessive Aggression Jumping Chewing Shyness

Digging Separation Anxiety
Eats Stool Urine Marking

Where is your dogs favorite place to be petted?

When your dog is resting, how do they respond if another dog/person approaches them?

What size dogs does your dog prefer to play with? (Circle all that apply) Large | Medium | Small

Does your dog ever use any of the play behaviors or signals when interacting with other dogs? (Circle all that apply)

Play Bow Raised Play Paw Relaxed Ears Open Smiling Mouth Investigative Greeting

Bouncy

Fast Tail Wag

Reservations, Policies, & Liability Waivers

- Reservations: A reservation is not required for daycare, but is preferred to guarantee a spot. In case capacity is met, reservations will be accommodated first.
- Leash Guideline: We follow a strict leash rule. Every dog arriving or leaving our facility must be on a leash that is 6 feet or less
- Collar Guideline: All dogs must wear a quick release collar. Metal collars of any kind are not acceptable. We encourage nametags on the collar as well.
- 4. Sick Dog Policy: We reserve the right to refuse a dog if he/she is flea infested or sick. If your dog becomes ill while in our care, we will isolate them until we can contact you for immediate pickup.
- 5. Payment Policy: Payment is due at the time that the dog (s) get picked up from Wagtime Play & Stay, LLC. Credit Cards and cash are accepted for payment. Checks must be preapproved by management. Returned checks will be charged a bank fee.

Reservations, Policies, & Liability Waivers (cont'd)

- 6. Late Policy: We currently close daycare at 7:00pm, Monday thru Friday. If you will be late, please contact us immediately to make arrangements. A late fee of \$15 will apply. Some holidays may have shortened hours.
- 7. I authorize Wagtime Play & Stay, LLC. The right to photograph, videotape and record my dog(s) during their time at Wagtime Play & Stay, LLC. All photos and recordings can be used without limitations on Wagtime Play & Stay, LLC's website, promotional materials, and social media without further consent. I understand that Wagtime Play & Stay, LLC. Is not liable for any royalty type payments. All materials become the property of Wagtime Play & Stay, LLC. and can be used for its own promotions.
- 8. Food Dislcosures: Do you consent to the occasional provision of a WagSnack dog treat? (Circle One) **Yes | No**
- 9. End of Play/Stay: Unless allergies are specified, all dogs may be wiped down with hypo-allergenic wipes/spray as all guests may have that play all day doggy smell. Please indicate consent by circling your response: Yes | No

If you agree with the conditions of items 1 – 7 and approve your answers to items 8 – 9, please sign and date below:

Name (print):

Signature:

Date:

Emergency Contact

In case of an emergency during daycare or while boarding, please list the name and phone number of the person you authorize us to call and make decisions on your behalf.

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Phone:

Liability Waiver

Liability Waiver

Please read carefully as this information is important to ensure the safety of your pet and the staff at Wagtime Play & Stay, LLC., and offer a full explanation of procedures in the event of an injury or incident.

We do everything we can to ensure that your dog's time here during daycare or boarding is stress free and a fun experience for all. We hire and train experienced staff to monitor and maintain a safe environment for everyone. Dogs are animals, plain and simple. They get sick, they have bad days, and most importantly, like humans, they don't like everyone they meet. That being said, should an incident or injury occur, we follow the following procedure:

- If a dog is injured, it is separated and evaluated (up to and including a determination on the need for professional care) by a senior staff member who is trained to make these determinations.
- 2. The owner of the injured dog, as well as the owner of the dog that caused the injury are notified by phone. () -As of April 2019, we use the professional care of:

Double A Veterinary Hospital 106 Nott Street Wethersfield, CT 06109 (860) 529-0668

Double A Veterinary Hospital is local and highly trained to assess any injury and will advise the best option for care. (Please choose one option and initial)

____I understand that even though out of my "control" and in the care of Wagtime Play & Stay, LLC., I am and will be responsible for any of the resulting damages & costs caused by **my** dog while in the care of Wagtime Play & Stay, LLC. I understand the risk of owning a dog including but not limited to dog bites. I will not hold Wagtime Play & Stay, LLC responsible for the non-payment of services by another dog owner rendered for my dog while in the care of Wagtime Play & Stay, LLC.

_____ Should the above be deemed unacceptable, I hereby DO NOT AUTHORIZE Wagtime Play & Stay, LLC to neither seek nor administer any care or treatment for my dog regardless of the opinion of the staff of Wagtime Play & Stay, LLC or the severity of the injury. I do understand I am still responsible for any damages caused by my dog.

Name (Printed):

Signature:

Date: